

**GAMBLING PREMISES LICENCE**

This licence is issued under section 164 of the Gambling Act 2005 by

**ADULT GAMING CENTRE PREMISES LICENCE**

**Haringey Council Licensing Authority**

Premises Licence Number:

**LN/000023786**

Commencement Date:

**6<sup>th</sup> October 2020**

Signature: .....



**Part 1 – Details of person to whom licence is issued**

This premises licence is issued to:

**City Gaming Limited**

of the following address:

**91 Wimpole Street  
London  
W1G 0EF**

**Part 2 – Details of the premises in respect of which the licence is issued**

Facilities for gambling may be provided in accordance with this licence on the following premises:

**Game Nation  
450-454 High Road  
Tottenham  
London  
N17 9JN**

**Part 3 – Premises Licence Details**

This licence commenced on:

**6<sup>th</sup> October 2020**

This licence is of unlimited duration:

The Committee resolved to:

**Hours**

1. The opening hours of the premises to be limited to 0900 to 2400 on Monday – Saturday and 0900 to 2300 on Sundays.

**Staff**

2. There shall always be a minimum of 2 members of staff on duty when the premises are open.
3. In addition to the 2 members of staff the Licensee will have a third staff member who will be an SIA registered Security Guard on duty between the hours of 1700 and closing.
4. All staff shall be trained in recognizing drug use, conflict management and restricting service to persons under 18 years of age. The licensee shall provide training on the specific local risks to the licensing objectives that have been identified for these premises as part of the staff induction training program. Periodically provide refresher training to its entire staff working at these premises on the specific local risks to the licensing objectives. Participation in this training shall be formally recorded on each member of staffs training records which, if requested will be presented to the Licensing Authority as soon as practicable.
5. The Licensee shall train staff on specific issues related to the local area and shall conduct periodic refresher training. Participation in this training shall be formally recorded and the records produced to the police or Licensing Authority upon request.
6. New and seasonal staff must attend induction training and receive refresher training every six months.
7. Training records shall be maintained and made available, within reasonable time, for inspection by the Police or Licensing Authority.

**CCTV**

8. A comprehensive 4K High Definition CCTV System will be provided installed and maintained throughout the building. 12 x 4K High Definition cameras will cover all key locations, as agreed with the Police, within the premises, including:
  - a. All entry and exit points;
  - b. All public areas;
  - c. Gaming machine areas and the counter area.
9. 3 x 4K cameras will be specifically focused on the High Street. One on each corner of the premises and the third focused over the doorway.

10. The Licensee will install a large “spotter screen” inside the entrance showing the live CCTV images which can be viewed by customers as they enter the premises. Included will be images from the external CCTV cameras.
11. Ensure that sufficient lighting is installed outside the premises.
12. All CCTV images will be recorded on a Hard Drive and retained for 30 days.
13. All CCTV images to be made available for Police and Licensing Authority inspection, images to be made available in reasonable time.
14. A staff member from the premises who is conversant with the procedure for making a request to the appropriate person to obtain CCTV images shall be on the premises at all times when the premises are open to the public and shall make such a request with the absolute minimum of delay when requested by an authorised officer of the Licensing Authority or the Police.
15. The premises shall display notices near the entrance to the venue stating that CCTV is in operation.
16. The Licensee to devise, in concert with SNT and residents, a scheme of CCTV and lighting for Albert Place which is to be operational when the premises open.

#### **Connection to Conflict Management Centre**

17. The premises are to be connected to the City Gaming Limited Conflict Management Centre (CMC) (or equivalent external conflict management facility), such facility to be staffed by SIA licensed conflict Management Operators.
18. Each member staff in the venue must be provided with a remote-control key fob or keyring, which on activation alerts the CMC. Colour coded lights must be fitted at the premises to reassure the member of staff that they are connected to the CMC centre.
19. The system must provide 2-way communications which enables the CMC operator to speak to the member of staff and the customer causing concern.
20. The Licensee shall implement a policy of banning any customers who engage in crime or disorder within or outside the premises.
21. The licensee will refuse entry to customers who appear to be under the influence of alcohol or drugs.

#### **Access control**

22. A magnetic locking device, commonly referred to as a Maglock will be installed and maintained on the main entrance/exit to the premises which will be operable

by staff.

23. The front door will be locked between 1900 and closing time each day.
24. Access between those hours available at the discretion of the staff with a buzzer being provided at the front door for customers to seek access.
25. Front Door Entry Security system to include video images on internal screen to allow the staff member to identify those requesting access and engage with them via audio.
26. The toilets will be always locked, and access controlled by staff.
27. The toilet design will be created in such a way that it will have flush fittings to ensure no storage space can be gained to conceal drugs, or flat surfaces to consume drugs.

#### **Engagement with the local community**

28. The Licensee will engage with the local centres for the vulnerable, and provide them with Safer Gambling information and contact details of the premises, to enable those centres for the vulnerable to contact the Licensee, should they have any concerns about an individual.

#### **Crime**

29. A Gang Management Policy will be implemented, in conjunction with the Police.
30. All staff shall receive training on the Gang Management Policy.
31. An incident log shall be kept for the premises, and made available on request to an authorised officer of the Licensing Authority or the Police, which will record the following:
  - a. all crimes reported to the venue;
  - b. any complaints received regarding crime and disorder;
  - c. any incidents of disorder;
  - d. any faults in the CCTV system;
  - e. any visit by a relevant authority or emergency service;
  - f. challenge 25 refusals;
32. The licensee shall install and maintain an intruder alarm on the premises.

#### **Under 18s**

33. A Challenge 25 proof of age scheme shall be operated at the premises where the only acceptable forms of identification are recognised photographic identification cards, such as a driving licence, passport or proof of age card with the PASS

Hologram.

34. Posters will be prominently displayed in the premises which advise customers that no Antisocial behaviour will be tolerated, that a Challenge 25 policy is in existence and that Drinking Alcohol is not permitted on the premises.
35. Third party testing on age restricted sales systems purchasing shall take at least twice a year and the results shall be provided to the Licensing Authority upon request.

**Toilets**

36. The licensee will ensure that customer toilets are checked every hour for evidence of drug taking. Toilet checks are to be documented stating the time and member of staff who made the checks.

**Gamcare Signage**

37. Prominent GamCare documentation will be displayed at the premises and available in discrete areas such as the toilet.

**Homeless and Street Drinking**

38. The Licensee shall take all reasonable steps to prevent street drinking of alcohol directly outside the premises and to ban from the premises those who do so.
39. The Licensee shall place a notice visible from the exterior of the premises stating that customers drinking alcohol outside the premises are not permitted and those who do so will be banned from the premises.

**ATM**

40. There shall be no cash point or ATM facilities on the premises.

The following conditions, which would otherwise attach to the licence by virtue of regulations made under section 168 of the Gambling Act 2005, have been excluded by the issuing authority under section 169(1)(b) of that Act:

**N/A**

A scale plan is attached as an annex to this licence

